

Connie Andrews
4207 St. Charles Dr.
Sarasota, FL 334243


June 24, 2009

N&M Cool Today
6143 Clark Center Ave.
Sarasota, FL 34238

Attn: Bryant:

Many times people write to complain about how bad the service was in this case I had excellent and knowledgeable installers, Dan and Jeremy. They worked well together and were very eager to please and do a job well done. You are extremely lucky to have such valuable workers in your employ. I was also impressed with the knowledge Phil Shaw has with air conditioning. He took the time to explain the current system and how the NEW system will cool more efficiently and save us MONEY. A good thing these days. Again, thank you for a job well done. I am truly a satisfied customer.

Sincerely yours,

A handwritten signature in cursive script that reads "Connie Andrews".

Connie Andrews