

I'd like to take a moment to comment on my experience with your company.

Matt was the first contact we had when we decided to get some information on a new heating & cooling system for our home. We found him to be extremely knowledgeable, courteous and professional. He was a pleasure to do business with, and I feel that I can rely on him in the future if I should need his assistance. He definitely is an asset to your company.

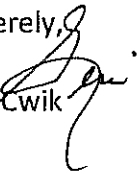
Jim and Pedro was the team sent to install my new system. They both were very conscientious, professional, and very, very knowledgeable. They made a very hard, intense job look like a piece of art, so beautifully put together....they amazed me from the time they started, to the time of completion. At the end of the day, one would never know they just completed a monumental job, they left the work areas as though nothing took place that day....they were very, very thorough and very neat.

Rob arrived a couple days later to clean the duct work, and, once again, another great personality, very thorough, efficient and professional.

Its very apparent to us that you pride yourselves on customer satisfaction, and I want to say thank you for a big job so well done!!! It is a pleasure doing business with you and your wonderful staff. You are to be commended!

Sincerely,

Geri Cwik

A handwritten signature in black ink, appearing to read "Geri Cwik", written over the printed name.