

8858 Huntington Pointe Dr.
Sarasota, FL 34238
June 2, 2009

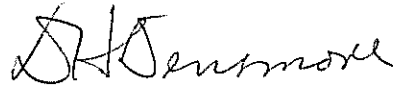
Mr. Jaime DiDomenic
President, NM Cooling and Heating
6143 Clark Center Avenue
Sarasota, FL 34238

Dear Mr. DiDomenic:

This note is to tell you of our wonderful experience with your company during the installation of a new air conditioner for our home. All of you employees were courteous, professional and hard working. Most of all, they were patient and helpful in dealing with us.

Jimmy Mullen, the technical specialist, was really enthusiastic about your company and helped us understand the basics of the air conditioning. He sold us on getting your company's products and services. The installers, Dennis M. and his partner, came on time, worked non-stop to get all the equipment in place. When we still had questions on how to operate the thermostat, you sent your service Shawn who patiently went over the details with us. What a thorough job Chris did on duct cleaning! You have great employees!

Sincerely,

A handwritten signature in black ink, appearing to read "D H Densmore". The signature is written in a cursive style with a large initial "D".

David H. Densmore