

May 15, 2009

N&M Cool Today  
6143 Clark Center Avenue  
Sarasota, Fl. 34238

Dear Sir:

I just want you to know how much I "enjoyed" the installation of my new air conditioner. Your salesman, Phil Shore is a credit to your company. He explained all of my options, And came up with a great plan for me.

Your technicians were wonderful, very neat and courteous. It is not easy installing a complete unit in a condo that consists of small spaces and roof work. They explained hw best to use my new unit.

All and all it was a job well done from start to finish. I will not hesitate to recommend your company.

Thank you, and I look forward to doing business with your company for many years.



Geraldine A O'Connell  
1965 Gulf of Mexico Drive  
G-5 Unit 307  
Longboat key, Fl. 34228